

**Program Title:**

Leadership Workshop

**Program Description:**

This continuing education program is designed to develop leadership, communication, and team management skills for veterinary professionals. Participants will learn practical strategies to enhance workplace culture, improve collaboration, and foster professional growth within a veterinary hospital setting.

**Learning Objectives:**

By the end of this program, participants will be able to:

1. Recognize key leadership styles and their impact on team dynamics.
2. Apply effective communication techniques for feedback, conflict resolution, and staff engagement.
3. Implement strategies to build trust, accountability, and resilience within veterinary teams.
4. Strengthen decision-making and problem-solving skills in high-pressure clinical environments.
5. Promote a culture of continuous learning, respect, and professionalism.

**Program Outline:**

- **Module 1: Foundations of Leadership in Veterinary Medicine**
  - Understanding leadership vs. management
  - Identifying leadership styles and self-awareness
- **Module 2: Communication & Feedback**
  - Active listening and clear communication
  - Constructive feedback models (e.g., feedback toolkit)
- **Module 3: Team Dynamics & Conflict Resolution**
  - Navigating workplace challenges
  - Building trust and psychological safety
- **Module 4: Leading Through Stress & Change**
  - Supporting team members in high-stakes environments
  - Resilience and adaptability strategies
- **Module 5: Practical Application**
  - Case studies and roleplay scenarios
  - Action planning for clinical implementation

**Format & Delivery:**

- Interactive lecture with case-based discussion
- Small-group activities and role-playing exercises
- Written take-home tools and reference materials

**CE Credit Hours:**

4 hours